



MISSION STATEMENT / QUALITY POLICY

Threeways was established in 1979 by its two current partners, Mr John Cunnah and Mr Stavros Williams. At the time with only two departments, a workshop and an accident repair centre. It has quickly grown to be one of the largest multi-franchised dealerships in North Wales, priding itself on its quality of service and putting the customer first.

- At Threeways we endeavor to honour our commitments to our customers and to understand their expectations.
- We will aim to treat all customers and potential customers fairly and carry out our duties in a professional and courteous manner to ensure the customer's needs are reflected.
- We will comply with all training requirements ensuring our customers have the highest trained professionals looking after them.
- We will follow our company core process to ensure our customers are treated to the same high standard.
- We will comply with all current legislation and FCA regulations giving our customers transparency and a pressure free environment when offering any financial or other products or services.
- Above all we will aim to make sure the customer is completely satisfied with their experience whilst at Threeways.

Mr C.Cunnah

Managing Director